

LDC Performance and Projects measures: 2018/19

The following pages highlight the performance indicator targets and projects which will be reported on in 2018/19.

1. Regeneration and Business: Councillor Andy Smith

Project / Initiative	Description	Target Completion
North Street Quarter	Regeneration of the North Street Quarter area in Lewes to provide over 400 homes; health hub; car park and new commercial space.	Q1 2021/22
Springman House- New Community Fire Station	Relocation of key emergency services to create a blue light services hub that supports delivery of the North Street Quarter.	Q3 2019/20
Set up and Energy Services Company (ESCO) for North Street Quarter (LDC)	Establishment of an ESCO to support delivery of the North Street Quarter.	Q3 2019/20
Downs Leisure Centre- Seaford	To improve and reconfigure the Downs Leisure Centre site	Q4 2019/20
Newhaven Port Access Road (ESCC Project)	A new road that will remove Port traffic from existing roads to enhance access and economic growth, as well as safeguarding existing residential areas from the impact of Port traffic.	Q1 2020/21
Newhaven Enterprise Zone (NEZ)	NEZ covers 8 key sites of strategic importance with the aim of driving economic growth through the creation of up to 55,000m ² of new employment floorspace, refurbishing 15,000m ² of existing employment floorspace and creating / sustaining up to 2,000 FTE jobs over a 25-year period.	Q4 2041/42
Newhaven Town Centre	Delivery of mixed use regeneration scheme within NEZ.	Q4 2021/22
Railway Quay	Delivery of mixed use regeneration scheme within NEZ.	Q3 2022/23

2. People and Performance : Councillor Elayne Merry

2.1 Key Performance Indicators	Annual Target 2018/19
Average working days lost due to sickness per FTE equivalent staff	9 days

2.2 Projects & Programmes

Project / Initiative	Description	Target Completion
Joint Transformation Programme	A major programme to integrate the Eastbourne Borough Council and Lewes District Council workforces, and transform the service delivery model for both organisations. Deliver £2.7m savings while protecting services	Q4 2019/20
Lewes District Lottery	A lottery for good causes for Lewes District	Q4 2018/19

3. Environmental Impact : Councillor Isabelle Linington

3.1 Project & Programmes

Project / Initiative	Description	Target Completion
Deliver the Upper Ouse flood protection and water prevention project	3 year programme of flood protection work across the District	Q4 2020/21
Newhaven Flood Alleviation Scheme (Environment Agency)	Enabling the delivery of key infrastructure projects in Newhaven.	Q4 2018/19
Joint Venture for Energy and Sustainability	A joint venture between Eastbourne and Lewes Council and a private sector organisation to deliver local energy and sustainability ambitions for the next 20-30 years. The Joint Venture will follow a programme of work.	Q4 2036/37

4. Finance : Councillor Bill Giles

4.1 Key Performance Indicators

KPI Description	Annual Target 2018/19
Percentage of Council Tax collected during the year	98%
Percentage of Business Rates collected during the year	98.5%

5. Housing : Councillor Ron Maskell

5.1 Key Performance Indicators

KPI Description	Annual Target 2018/19
Number of affordable homes delivered (gross)	30
Net additional homes provided	160
Number of Licensed HMOs Inspected per Quarter	2
Number of households where prevention duty has been accepted	Data only to allow benchmarking for 2019/2020- new target introduced for Homelessness Reduction Act
Number of households where relief Duty has been accepted	Data only in yr1 to allow benchmarking for 2019/2020- new target introduced for Homelessness Reduction Act
Number of households where full homelessness duty has been accepted	Data only in yr 1 to allow benchmarking for 2019/2020- new target introduced for Homelessness Reduction Act
Proportion of homeless households where decision has been made within 10 working days	Data only in yr 1 to allow benchmarking for 2019/2020- new target introduced for Homelessness Reduction Act
Number of households where homelessness has been successfully prevented	Data only in yr 1 to allow benchmarking for 2019/2020- new target introduced for Homelessness Reduction Act
The time taken from the receipt of a fully complete DFG application to the grant being approved (nb removes OTs and external providers from PI)	28 days

KPI Description	Annual Target 2018/19
Total number of households living in emergency accommodation	15
Total number of days in emergency accommodation	70 (reflects new HRA requirements)
Overall tenant satisfaction	Data only as process changing- allow target setting for 2019/20
Percentage of Rent collected during the year (%)	96%

5.2 Projects & Programmes

Project / Initiative	Description	Target Completion
Welfare Reform	To support those vulnerable residents affected by the government's welfare reform programme.	Q4 2019/2020
Housing Delivery : Local Growth Fund	Deliver up to 30 new Council homes for rent on 7 sites.	Q2 2017/18
Community Rural Housing	Investigation into Community rural housing	Q2 2018/19
Modular Temporary Accommodation	Delivery of modular housing options. (UPDATE- from Leighton)	Q2 2018/19
Universal credit (UC) preparation	Further develop action plan to prepare for and respond to roll-out of Universal Credit Full Service in Lewes	Q4 2018/19

6. Planning : Councillor Tom Jones

6.1 Key Performance Indicators

KPI Description	Annual Target 2018/19
Percentage of major applications determined within 13 weeks	65%
Percentage of Minor applications determined within 8 weeks	75%
Processing of other planning applications within 8 weeks	75%
Percentage of all planning appeals allowed	10%
Percentage of major planning applications allowed on appeal (as a percentage of all MAJOR applications made)	10%

6.2 Projects & Programmes

Project / Initiative	Description	Target Completion
Neighbourhood Planning	Ongoing with annual review.	Q4 2019/20
Local Plan Part 2		Q4 2018/19

7. Waste and Recycling : Councillor Paul Franklin

7.1 Key Performance Indicators

KPI Description	Annual Target 2018/19
The average no. of working days taken to remove reported flytips	2
Percentage of household waste sent for reuse, recycling and composting	32%

7.2 Projects & Programmes

Project / Initiative	Description	Target Completion
LDC co-mingled recycling	PHASE TWO: All households able to accommodate wheelie bins will receive them and co-mingled dry recycling collections will be rolled out across Lewes District.	Q4 2018/19
Delivery of waste improvement programme	This is the overarching programme for a suite of projects designed to affect and manage changes in the waste, recycling, street and beach cleaning services across Lewes District.	Q2 2019/20

8. Customers and Partners : Councillor Tony Nicholson

8.1 Key Performance Indicators

KPI Description	Annual Target 2018/19
Percentage of calls to the contact centre answered within 60 seconds	80%
Reduce the numbers of abandoned calls to the contact centre	Less than 5%
Average number of days to process new claims for housing/council tax reduction	23 days
Average number of days to process new claims for change of circumstances	8 days
Number of new sign-ups to social media channels	600
Crime: Improve our ranking compared to similar authorities	Target ranking of 1-5 out of 15

7.2 Projects & Programmes

Project / Initiative	Description	Target Completion
Devolution of Open Spaces	Work with new grounds maintenance contractor, Town and Parish Councils and local volunteers to maintain high quality public parks and community spaces.	Q2 2018/19
New Arts and Culture Brand and Tourism offer		Q4 2018/ 19

